

Student Support Contact Concerning Blackboard (Bb) Online Courses

1. Online instructors have course start up requirements - orientations, directions to the DL login page, and special course details in the syllabus at least **one week** before the start of each course.
2. Students should start at the individual faculty web page for the syllabus at <http://www.lsc.edu/faculty/> and will find directions in the syllabus for beginning the course.

Lake-Sumter Community College: Faculty Web Pages - Windows Internet Explorer

http://www.lsc.edu/faculty/

File Edit View Favorites Tools Help

Lake-Sumter Community College: Faculty Web Pages

Lake Sumter COMMUNITY COLLEGE A Great Education Close To Home

Search Terms Quick Links

FUTURE STUDENTS CURRENT STUDENTS FACULTY & STAFF BUSINESS & COMMUNITY SERVICES

LSCC Faculty Web Pages

1. Select Department
All_Departments

2. Select Faculty member

To Download a Syllabus:
Select the drop down arrow and click on the name of the instructor.
Save the syllabus from the instructor's web page. If having trouble accessing the course after doing step 3, contact the instructor by e-mail or phone provided on the syllabus.

Disclaimer
The Lake-Sumter Community College faculty web pages are provided as a resource via the Internet in [mission statement](#) for student success and community access. The purpose is to enhance academic development of each faculty member's professional vita, syllabus and instructional resources.

Each faculty member is responsible for seeing that these pages are used in an ethical and lawful manner. See [Rules](#) and [Procedures](#) manuals.

Comments on the contents of a page should be directed to the individual faculty member. College personnel, author, do not edit or preapprove the faculty web pages, but any page found in violation of LSCC rules or procedures will be removed immediately and the owner of the information may be subject to disciplinary action by the college.

3. Bb Access: At <http://www.lsc.edu/dl/> Very important -follow the **First Time Users Start Here**

Distance Learning @ LSCC

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DISTANCE LEARNING FUTURE STUDENTS CURRENT STUDENTS FACULTY & STAFF BUSINESS & COMMUNITY SERVICES VISITORS & FRIENDS

Distance Learning at LSCC

ATTENTION: Students will NOT be able to access Blackboard until First Day of Classes or Given Access by Instructor.

Bb BlackBoard Login

Bb Orientation @LSCC

STUDENT SUPPORT

Login Directions [Read Here](#)
First Time Users [Start Here](#)
All users [Browsers, Plug-ins and JAVA](#)

Students: Even if you have taken a Bb course, it is important to make sure **Browsers, Plug-ins and JAVA** are appropriate on your machine daily. Do not skip this step of making sure your computer is setup correctly to work with the Bb system. The internet has updates occurring rapidly.



4. All distance learning students have access to help with using the system. Tutorials, tips and practice sessions are available in the self-help orientation.
5. Some instructors require the orientation. Please make sure to check the syllabus for requirements.

6. If a student has a technical support use like forgotten password, please send an email to helpdesk@lsc.edu (work order address) through your **LakerMail** access <http://www.lsc.edu/email/>
 - a. Please put the course number, name and instructor's name in the e-mail.
 - b. Briefly describe what the problem is and type your name.

7. **Please do not phone IT.** If your work order is not answered within the next business day, contact Mike Nathanson nathansm@lsc.edu through your **LakerMail** account.