

Employee Assistance Program: Legal & Financial Services

Legal Services

Legal matters include the following:

- Divorce
- Consumer
- Estate
- Adoption
- Bankruptcy
- Injury
- Probate
- Medicare
- Real Estate
- Landlord/Tenant
- Child Custody
- Child Support
- Power of Attorney
- Traffic Ticket
- Auto Accident
- Disability
- Immigration
- Insurance
- Malpractice
- Guardianship
- Criminal
- DUI
- and more

Services include:

- Free 30 minute telephonic or face-to-face consultation with a network legal provider—One per legal issue, per year- unlimited issues per year
- 25% discount when retaining attorney services
- Free 30 minute telephonic or face-to-face consultation with a network mediator for legal issues, such as child custody, consumer disputes, contract related matters, insurance disputes, and more—One per mediation issue, per year-unlimited issues per year
- 25% rate discount for subsequent hours with the selected network mediator
- Free Online Will Program valid in 49 states (LA exempt)
- 25% discount on simple will prepared for dependants *and* elder parents or web access to Free Online Will
- 10% discount for Telephonic and Online assistance with legal documents such as divorce, immigration, living wills, or power of attorney

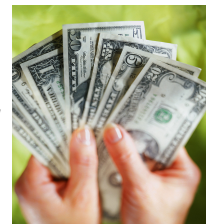


Financial Services

- Free 30 minute initial consultation with a financial counselor on: credit counseling, debt and budgeting assistance, retirement planning, and tax questions
- Additional services beyond the 30 minute consultation are given a 25% discount from the provider's normal fees
- Local referrals available for complex issues identified in the initial consultation
- A free 30 minute income tax planning related consultation per year, per separate tax issue
- 25% discount for personal income tax document preparation by a network CPA
- Telephonic Tax consultation first 30 minutes free for reviewing issues such as wage garnishment and tax levies.
- A discounted fee for additional Tax Levy Resolution services, such as negotiating with tax authorities and tax collections
- Web access available
- Educational materials available upon request
- Financial classes available on a one-on-one basis for 30 days at no cost. Listed below are the financial class topics:
 - Getting and Keeping Good Credit
 - Making Your Money Work for You
 - Understanding Wall Street
 - Tips for a Tax Smart Future
 - Roadmap to Retirement
 - Identity Theft: Prevention & Resolution
 - Home Buying Strategies
 - Adjusting to Your Adjustable Mortgage
 - Life Stages Retirement Planning
 - Understanding Health Savings Accounts

Identity Theft

- 60 minute free consultation with a highly trained *Fraud Resolution Specialist™*
- Assists members with restoring their identity and good credit
- Provides members with a free "ID Theft Emergency Response Kit"
- Administers the costly steps to dispute fraudulent debts as a result of ID theft
- Follow-up with the member and monitor the fraud resolution progress



To access services call: **800-272-7252**

Web Access: www.horizoncarelink.com