

## Draft of Script for QEP Focus Groups

Welcome everyone. The Quality Enhancement Plan (QEP) Committee would like to have your feedback in helping us to identify possible projects for Lake-Sumter Community College's QEP Project. This project is a major opportunity for our college to make a difference in the lives of our students and their educations. The QEP "is a carefully designed action plan addressing a focused topic resulting in significant improvements in student learning outcomes."

Our purpose today is to give you some general categories or themes for topics and have you suggest projects or even just ideas that might become viable projects. Keep in mind that we must eventually identify a project that we can measure and assess, that will be a real help in enhancing student success, and that can be measured once the project is completed.

All of the ideas collected will be assessed by the QEP Committee, and final project options will be identified. Once we have gleaned a short-list of ideas from sessions such as this, we will come back to you to allow you to express your preferences again amongst the final choices.

Please suggest projects or ideas to enhance student success in the various categories:

**Academic Programs** – What sorts of projects will improve our curriculum and give students more of what they need to be successful?

**Adapting to College Culture** – What sorts of projects will help new students or first-generation in college students achieve more success?

**Communication** – What sorts of projects will make our communication with students more effective?

**Student Services** – What sorts of projects related to student support services might you identify?

**Support Services** – What other support service projects might you identify, perhaps related to facilities or administrative services?

**Teaching Methods** – What sorts of projects would better prepare our instructors for their work?

**Gateway and Developmental Courses** – What sorts of projects would enhance basic courses that all students need or courses that deal with remedial work?

These are simply guiding categories. Can you think of any other project ideas that may not fit into these categories?